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Slide notes: A Warehouse Indent Order can be originated from Contact Marketing. It is either done from an active Call List event, or by 'On Demand Contact', or from the Customer AR Account screen which also links through to the Contact Master.

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Slide notes: In the case of 'On Demand', we have to retrieve the Customer Profile, whereas from a Call List or Debtor Account that happens automatically.



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Slide notes: Once we have the Contact Master screen open, we can just choose "Order".

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	2	3007058	NIKON COOLPIX 4100		363.00	1.00	order: 21/	01/10 21/01/1	.0 21/01/10			
	3	0244450	NIKON ML-L3 REMOTE		17.96	1.00	order: 01/	01/10				
	4	0201310	CANON EF-S 17-85 F4-5.6	5 IS	864.00	1.00	to offer:					
	5	0201650	CANON EF 50MM F1.8 II		132.00	2.00	to offer:					
	6	0201718	CANON EF 28-105MM F3.5-	-4.5	312.00	1.00	to offer:					
	7	0201756	CANON EF 75-300MM F4.0-	-5.6	288.00	2.00	to offer:					
-	8	0204186	CANON 420EX FLASH		324.00	1.00	to offer: /	A Great Flash	1!			
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Ē	10	0205290	CANON RS-60E/60E3 REMOT	Æ C	30.00	1.00	to offer:					-

Slide notes: Prior order history for this Customer, as well as standard offers are listed at the bottom part of the screen, and we can easily select Items from there, OR we can select Items directly and just the same as on Retail Order screens.

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	6	0201718	CANON EF 28-105MM F3.5	-4.5	312.00	1.00	to offer:					
	7	0201756	CANON EF 75-300MM F4.0	-5.6	288.00	2.00) to offer:					
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	1	3008412	OLYMPUS CAMEDIA MASTER	PRO 1	,350.00	1.00	order: 26/0.	1/10 21/01/1	0 21/01/10 2	1/01/10 21/0	1/1	
	2	3007058	NIKON COOLPIX 4100		363.00	1.00	order: 21/0.	1/10 21/01/1	0 21/01/10			
	3	0244450	NIKON ML-L3 REMOTE		17.96	1.00	order: 01/0.	1/10				
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	5	0201650	CANON EF 50MM F1.8 II		132.00	2.00	to offer:					
	6	0201718	CANON EF 28-105MM F3.5-	-4.5	312.00	1.00	to offer:					
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-	8	0204186	CANON 420EX FLASH		324.00	1.00	to offer: A	Great Flash	.!			
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Slide notes: When we have all the necessary Order Items listed, we choose 'Place Order'.

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Slide notes: And then we conclude the Contact Event.

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	Vesterday	0	0		0.00	When Activated	31 DEC 2008 @	17:32		
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	Last Week	0	0		0.00	Total Entries	14			
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Slide notes: The Order we have just placed is now available at Distribution, for assignment to the correct queue. Let's go and have a look.

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	Contact	not on Call List	Events and Non	n-Calls		New	/ Call List	Ta	asks: Edit	
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							Settings	Tasks: Check	Progress	





Slide notes: On the Distribution Menu, we have a queue of all Orders received from Contact Marketing, i.e. Contact Orders, and these Orders await queue allocation, since they can be assigned to different Order Type Business Processes.

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Slide notes: From our example, we now retrieve the Order that we have placed. Of course, the queue may contain many Orders for assignment.

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Slide 19 Slide notes:

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Slide 20 Slide notes:

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Slide notes: And then we choose 'Warehouse Indent' to assign the Order to the Pre Paid or Indent Business Process.

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Slide notes: As with all Indent Orders, we have to process pre payment. The Receipt or Deposit Transaction may already have been processed, but if not, then we do so now.

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Slide notes: The Receipt Transaction can be processed to Bank, Cash or Cost Centre - it is simply a standard Customer Payment Transaction that we are processing so that proof of payment can be linked to the Order.

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1 Order 2 Comment	Selection Dialog	() « »		\$	
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Slide notes: A Deposit Transaction, whether processed before or just now, has to be linked to the Order.





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1 Order 2 Comment Assign new C Find Order Sales Code Cust Order # Origination Deposit Ant Stock Code Sto 1 3007058 01	Your Options To Find The Trans. The selected Key(s) must add up The system can "auto locate" if i You can also choose Account D manually. What is your choice?	action Key(s) to the desired Amount. Lis 1 Transaction Key in the Current Period. ill and stack the necessary Key(s) to apply, or in	out the Key(s)	Auto Locate Account Drill And Key Stack Manual Key Input Quit	Save
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Slide notes: If a standard Payment for the correct Amount is found on the Customer Account, then 'Auto Locate' is the easiest method to use.

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Slide notes: All requirements for the Indent Order have now been fulfilled, and when we choose NEXT, then the Order is ready at Warehouse in the Indent queue, for delivery and subsequent invoicing.

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