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In this tutorial we are going to look at "Delegation" Any Operator that uses Service Jobs or is a Controller who may open New Service Jobs, such a person can use the Delegation Option and include on the list of Delegation, all Users who are allowed to also work and operate on his/her Service Jobs that he/she has opened.

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Slide 3 Slide notes:

On my Delegation Option I have the Option to "Remove Users" from my list, i.e. Clear the List. Then I have a "Select Users" Option where I can re-introduce or "Update" the list of Users that can work on my Service Jobs. Now the selection of these Users will not include all Users on the System. It will only include Users who have Service Job Profiles. In other words, other Users of Service Jobs.

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Slide 7 Slide notes:

So when I as a User Open a Service Job and I have Controller Status, then those Service Jobs are my Service Jobs. But the Users listed here may also work on my Service Jobs. That is the meaning of Delegation.

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