

IES Navigator Client v8.04 : My IES : [mode-Z]

Help Submit Quit Functions Comments

### Service Job Card

Service Job Key	S000002	Working Journals: -	Transactions: -	Final Journals: -
State	Open	<a href="#">Multi Change</a>	<a href="#">CRM Customer</a>	<a href="#">Cash Settlement</a>
Job Balance	961.56	<a href="#">Stock Issues</a>	<a href="#">Customer Directive</a>	<a href="#">Re-Charge to Customer</a>
Directive	D000003 Mr. R. Lower	<a href="#">Stock Issues (Single)</a>	<a href="#">Change Sheet</a>	<a href="#">Bill of Material Evolution</a>
Customer CRM No	00004 Lower R.	<a href="#">Stock Returns</a>	<a href="#">Cost / Budget Sheet</a>	<a href="#">Allocate Margin</a>
Customer Name	Car Service - Benetal	<a href="#">Customer Dispatch</a>	<a href="#">Purchase Orders</a>	<a href="#">Close Job</a>
Name	Rafa Manager	<a href="#">Consult or Reverse</a>		
Control	Rafa Manager	Cash Journals: -		Reports and Drills: -
Open Date	02/01/2008	<a href="#">Cash Advance</a>		<a href="#">Quotation</a>
Open Time	20:39	<a href="#">Cash Return and Vouchers</a>		<a href="#">Invoice</a>
Re-Open				<a href="#">Job Statement</a>
Re-Opened By				<a href="#">Job Cost</a>
Quote Valid until	19/01/2008			<a href="#">Performance</a>
Operational Notes				

Back

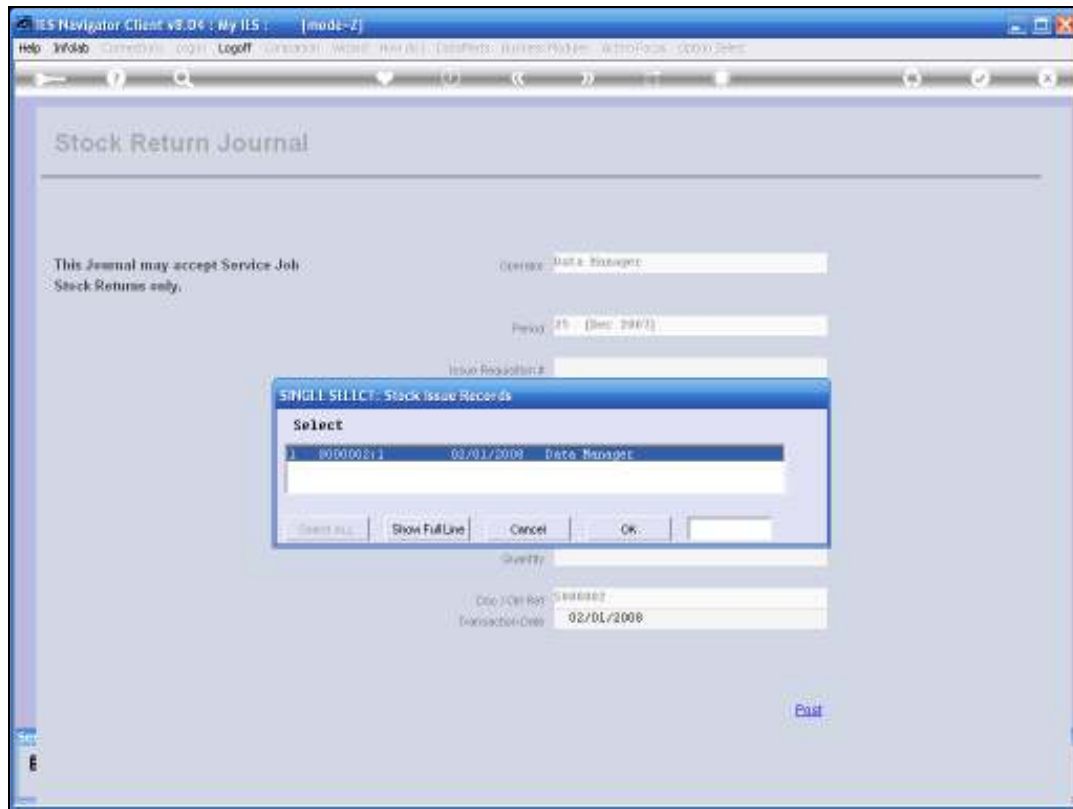
Slide 1

Slide notes:

In this session we look at Stock Returns. If we have issued Stock and there is a mistake, or an Item has to be returned, then we use the Stock Return Option. We cannot simply Reverse an Issue. We have to use the Stock Return Function.



Slide 2  
Slide notes:



Slide 3

Slide notes:

When we use the Stock Return Option then the System will offer us a list of the Issues that have been performed so far. These are called Requisitions and when we select a Requisition the System will then offer us the Items on that Requisition.

The screenshot shows a web browser window titled "IES Navigator Client v8.04 : My IIS : [mode-Z]". The browser address bar is empty. The page content is titled "Stock Return Journal". Below the title, there is a message: "This Journal may accept Service Job Stock Returns only." To the right of this message are several input fields: "Operator" with the value "Data Manager", "Period" with the value "25 [Dec 2007]", "Issue Request #", "Line No", "Ledger Debit", "Job", "Cost Type", "Stock Code", "Store", and "Unit". Below these fields is a "Quantity" field. At the bottom right, there are fields for "Doc / Crt Ref" with the value "S000002" and "Transaction Date" with the value "02/01/2008". A blue "Post" button is located at the bottom right of the form area.

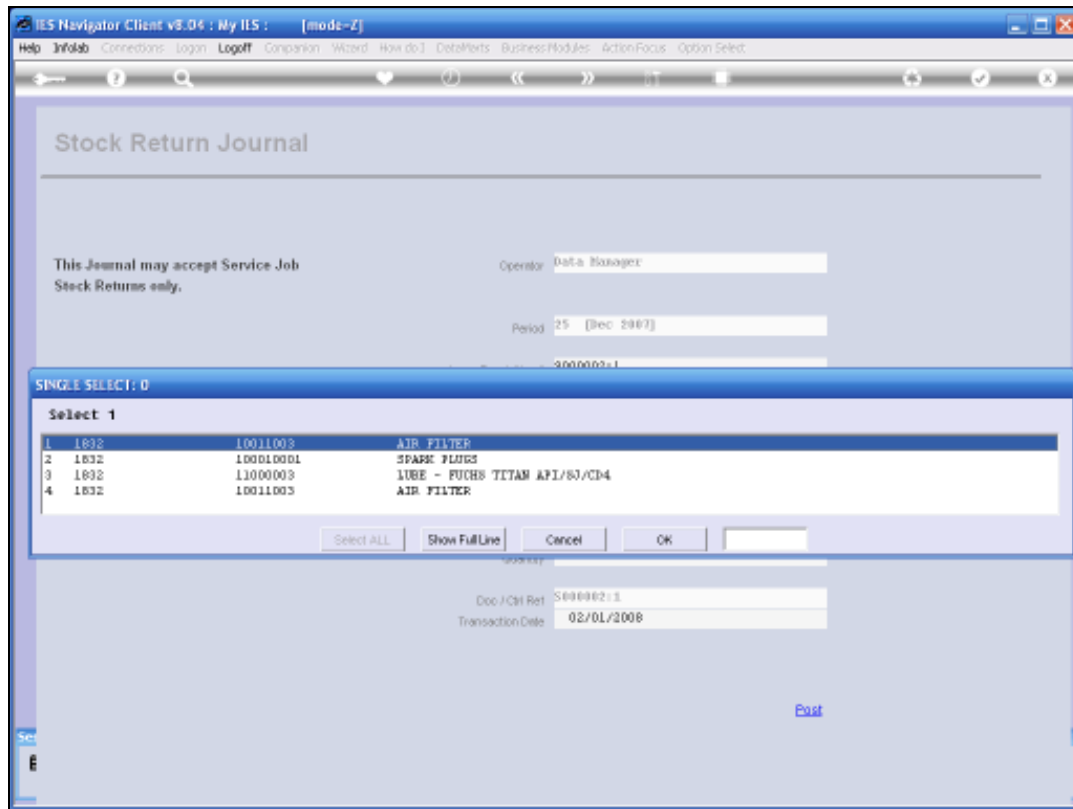
Slide 4  
Slide notes:

The screenshot shows a web browser window titled "IES Navigator Client v8.04 : My IIS : [mode-Z]". The browser address bar is empty. The page content is titled "Stock Return Journal". Below the title, there is a message: "This Journal may accept Service Job Stock Returns only." To the right of this message is a form with several input fields:

- Operator: Data Manager
- Period: 25 [Dec 2007]
- Issue Request #: 900000211
- Line No: [empty]
- Ledger Debit: [empty]
- Job: [empty]
- Cost Type: [empty]
- Stock Code: [empty]
- Store: [empty]
- Unit: [empty]
- Quantity: [empty]
- Doc / Cht Ref: S000002
- Transaction Date: 02/01/2008

At the bottom right of the form area, there is a blue "Post" button. In the bottom left corner of the browser window, there is a small "Sec" icon.

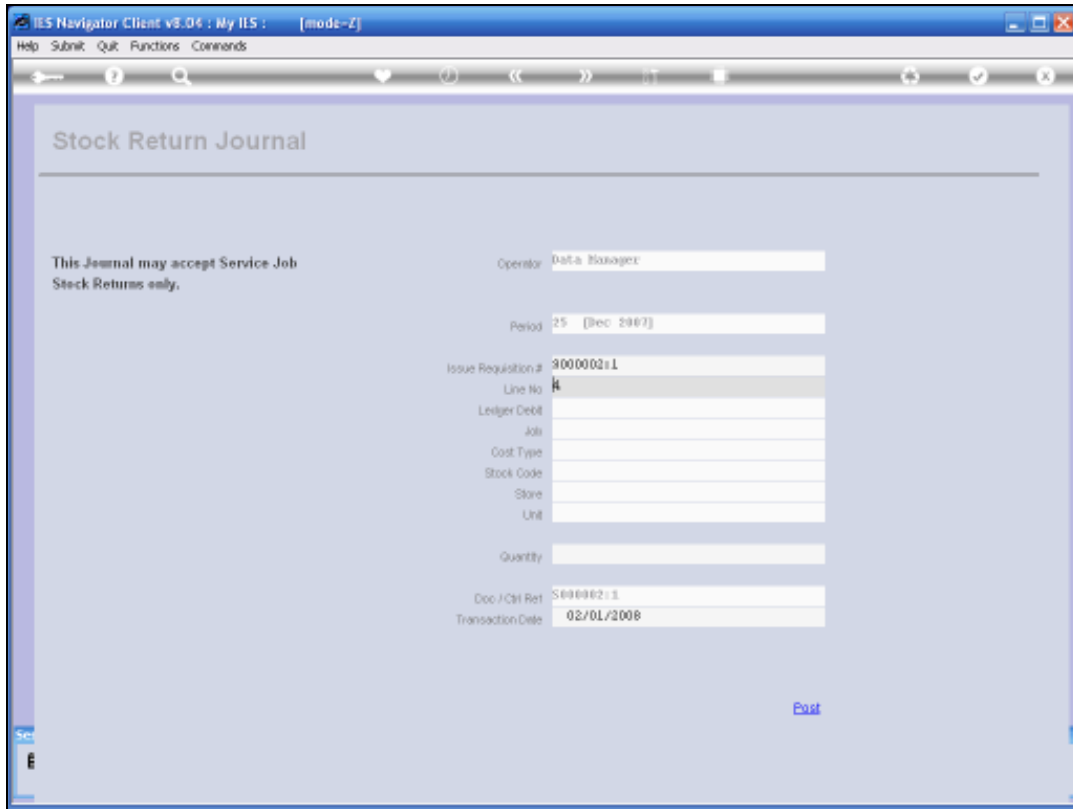
Slide 5  
Slide notes:



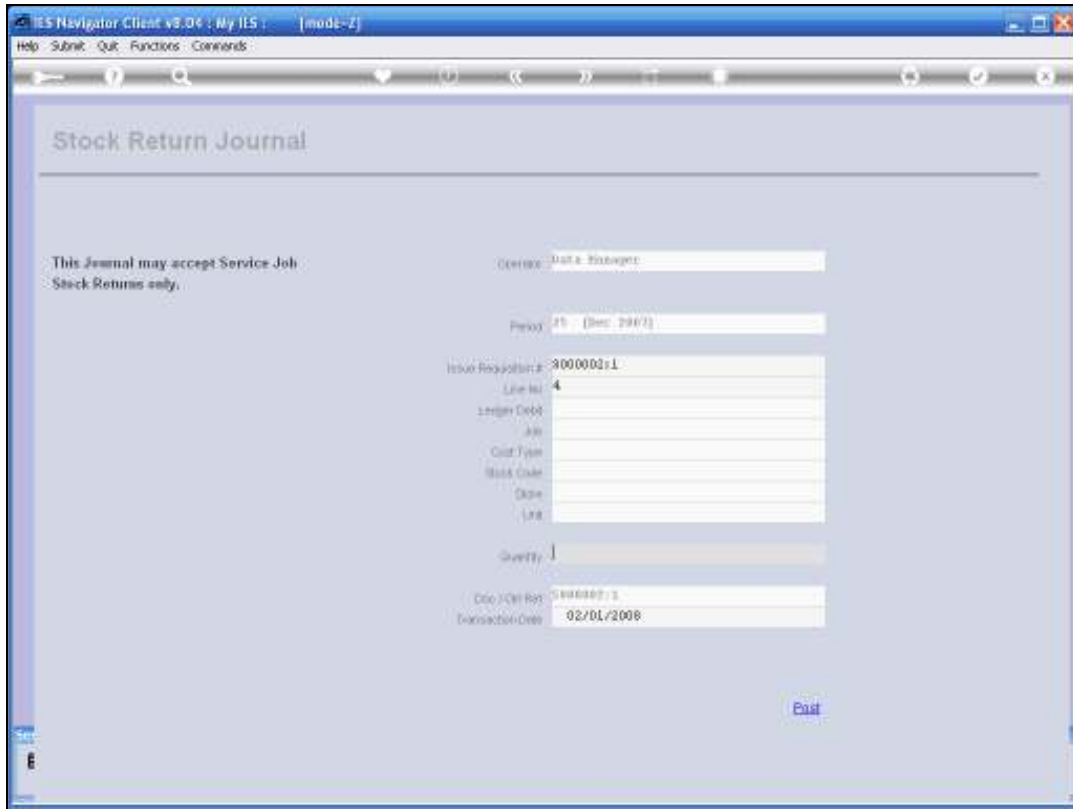
Slide 6

Slide notes:

We can now select the Item to be returned.

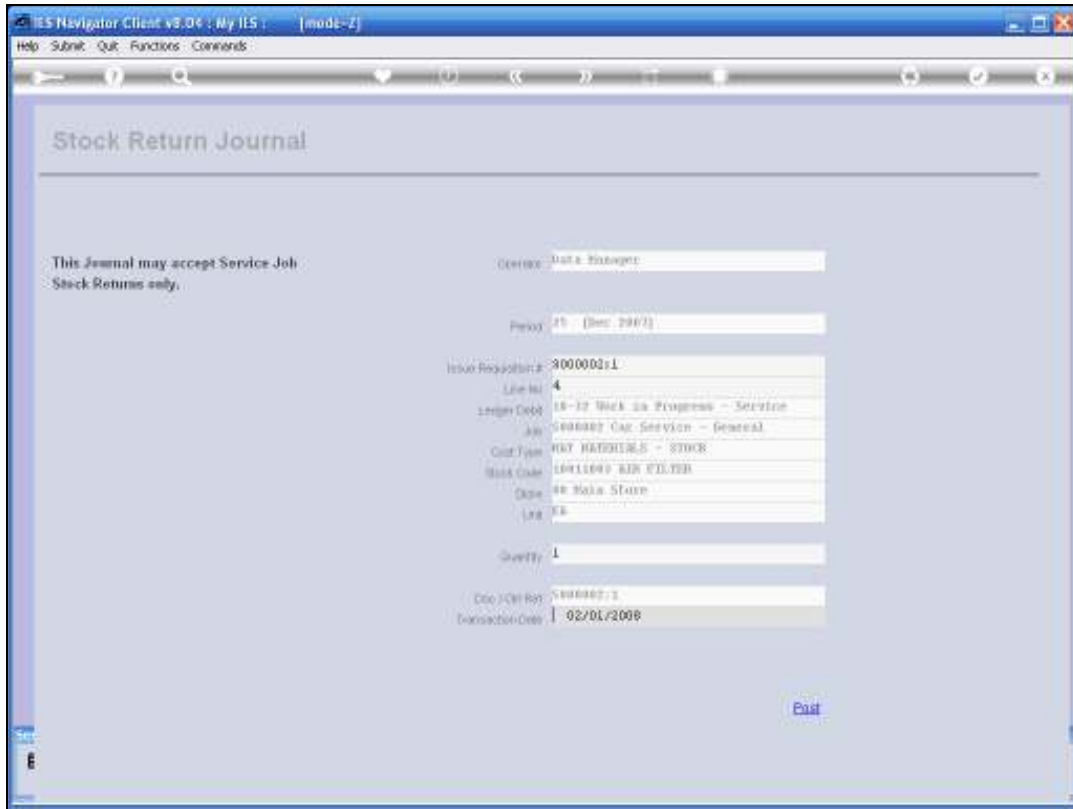


Slide 7  
Slide notes:

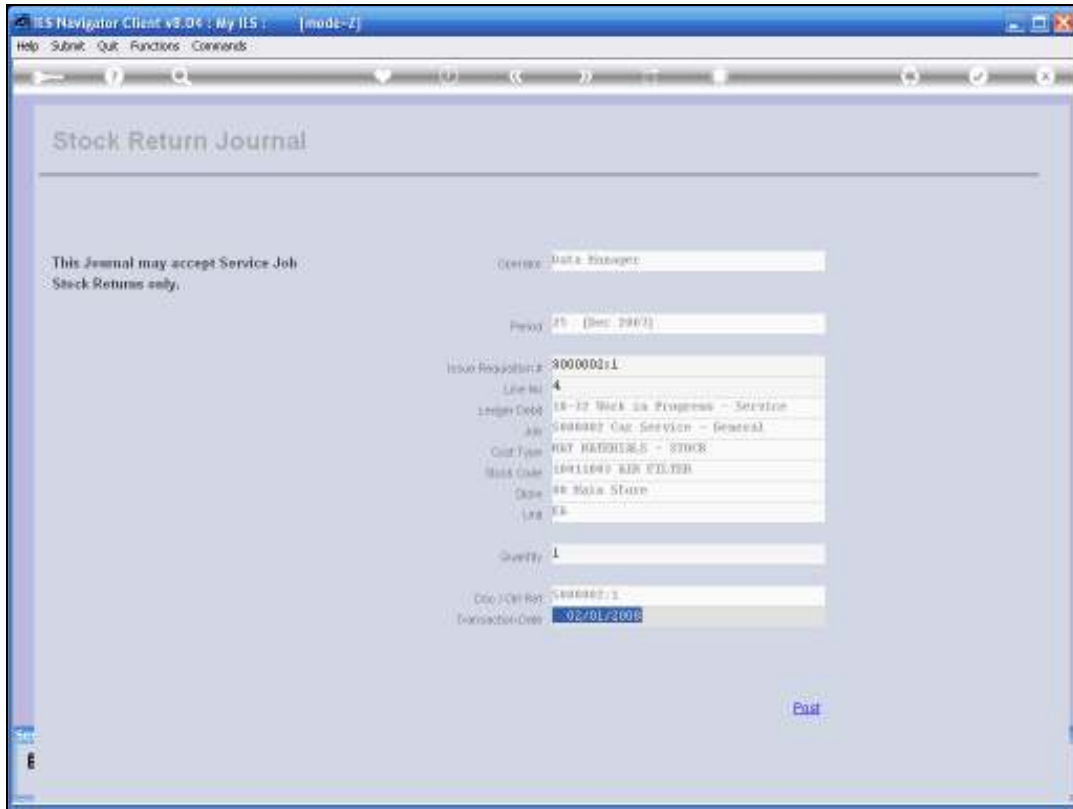


Slide 8  
Slide notes:



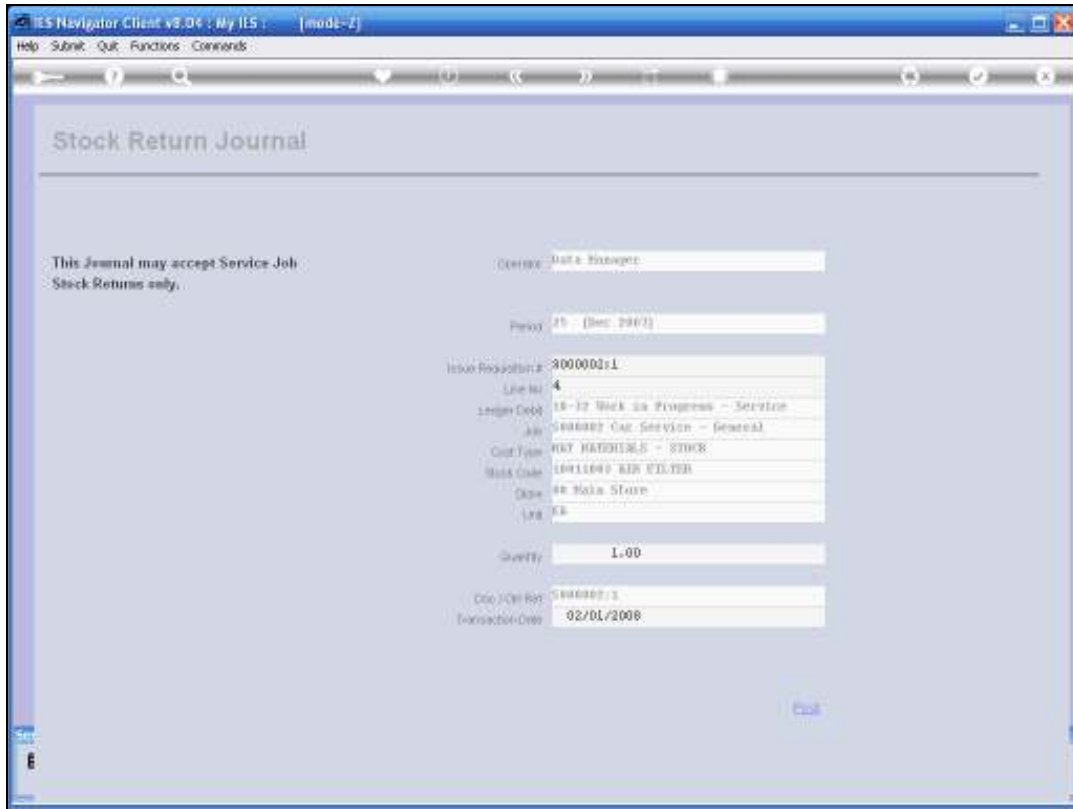


Slide 9  
Slide notes:

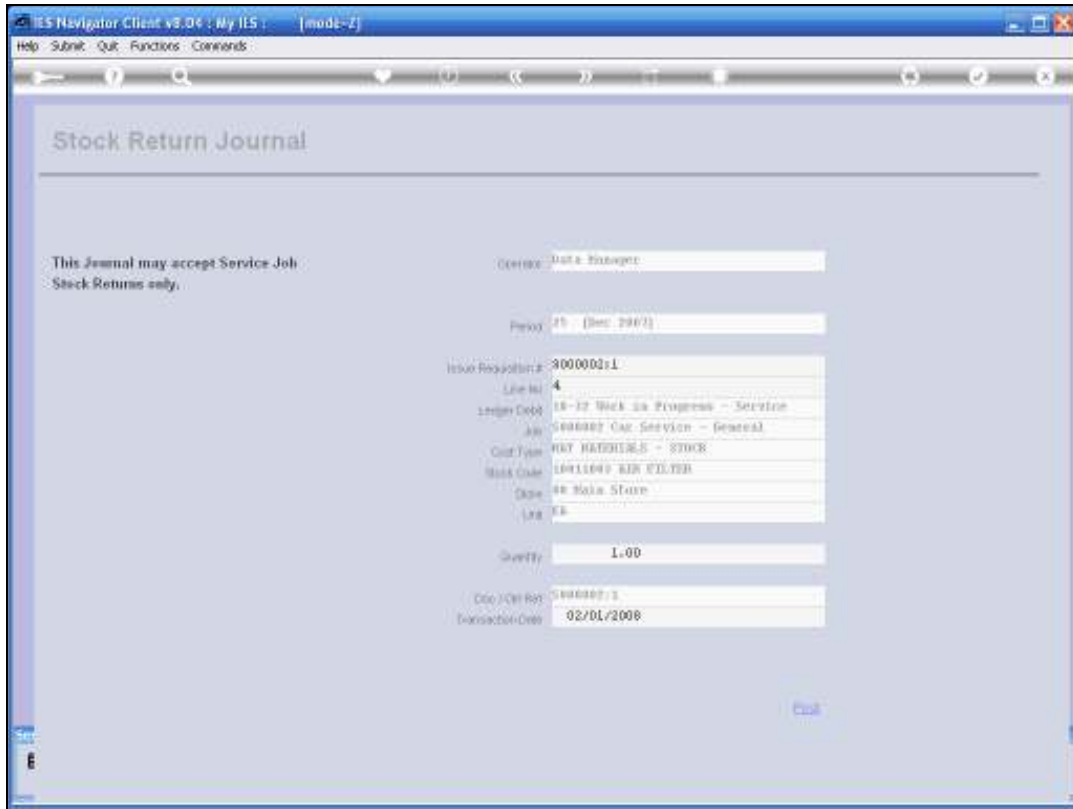


Slide 10

Slide notes:

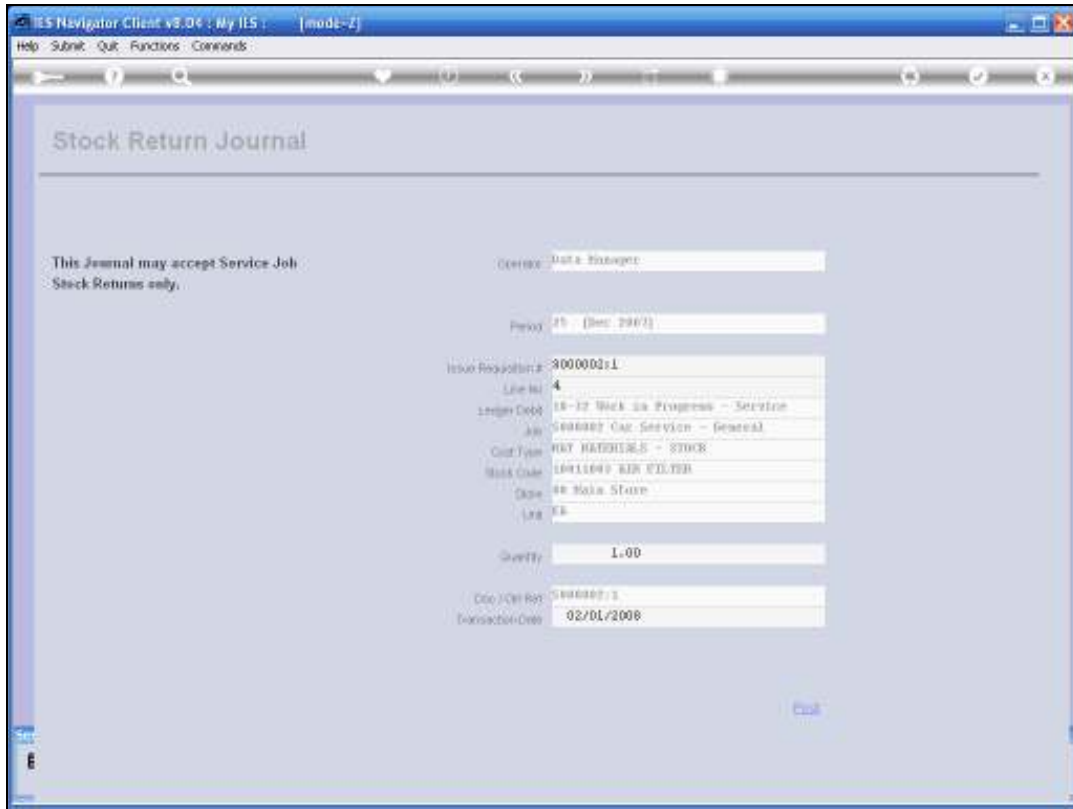


Slide 11  
Slide notes:



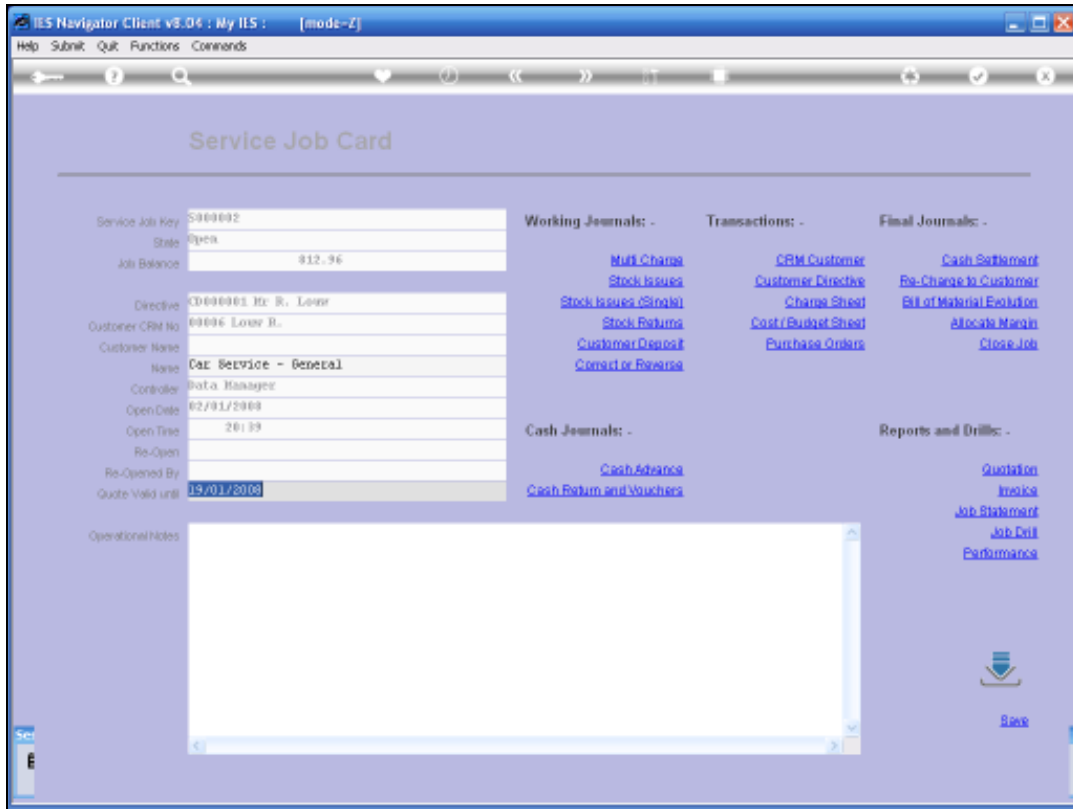
Slide 12

Slide notes:



Slide 13

Slide notes:



Slide 14

Slide notes:

So this is how we deal with Stock Returns.